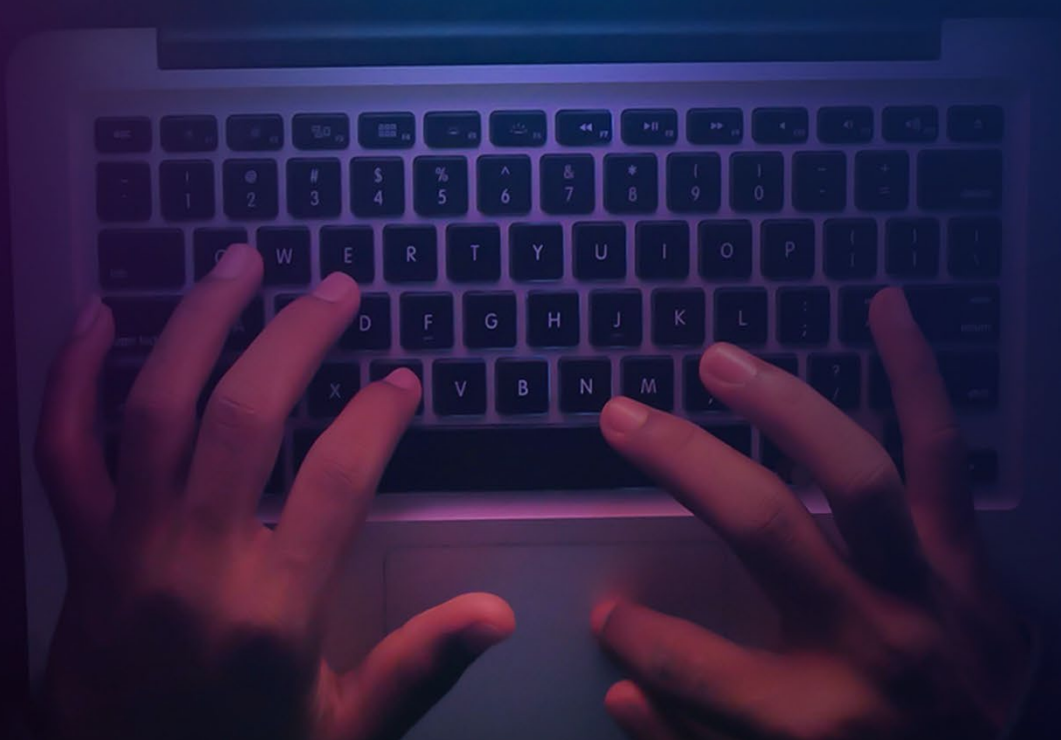




# CONVERGE

Product Update

December 2022



## Amwell Now

### Instance Redirect on Converge – Available Now

We have released a back-end feature to Converge that forces the automatic redirection of Amwell Now users to the proper sub-domain on Converge. Now, when attempting to start or schedule a visit, reset the user's PIN, or register for the first time on an incorrect Amwell Now sub-domain, the user will be redirected to the correct sub-domain automatically. **Users are encouraged to bookmark the new URL** and use it going forward.

**This new feature only applies to Amwell Now on Converge and not previous versions of Amwell Now on other platforms.**

This results in a better experience for the user (and customers) by ensuring users are using the correct instance of Amwell Now by automatically redirecting them to the correct sub-domain.

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