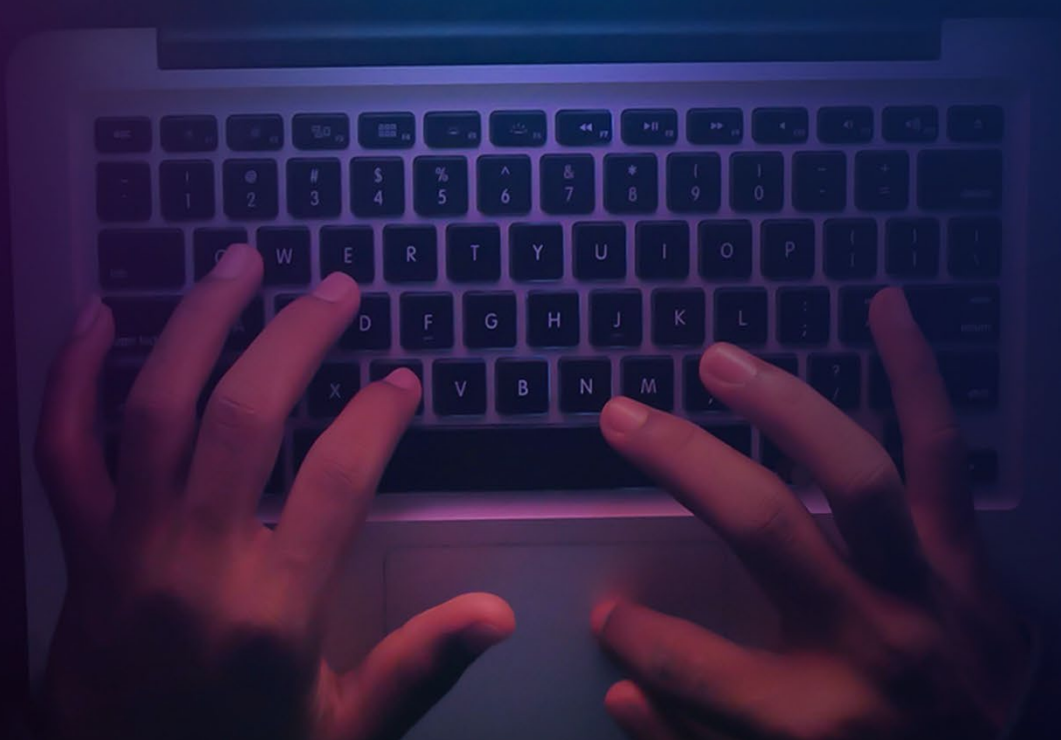




CONVERGE

Product Update

October 2022



Converge Core

Pinning Multiple Participants - (Available Now)

Patients and clinicians are now able to **pin up to seven (7) participants to their main screen in both default and 4x4 grid views**. Participants who are pinned, move from the “filmstrip” to the video grid, next to the self-view of the participant, in the order pinned.

Note: None of these behaviors affects all participants. When you Pin a participant, it only affects your view of the video console and no one else's.



Pinning in Default View (Desktop)



Pinning in Grid View (Desktop)

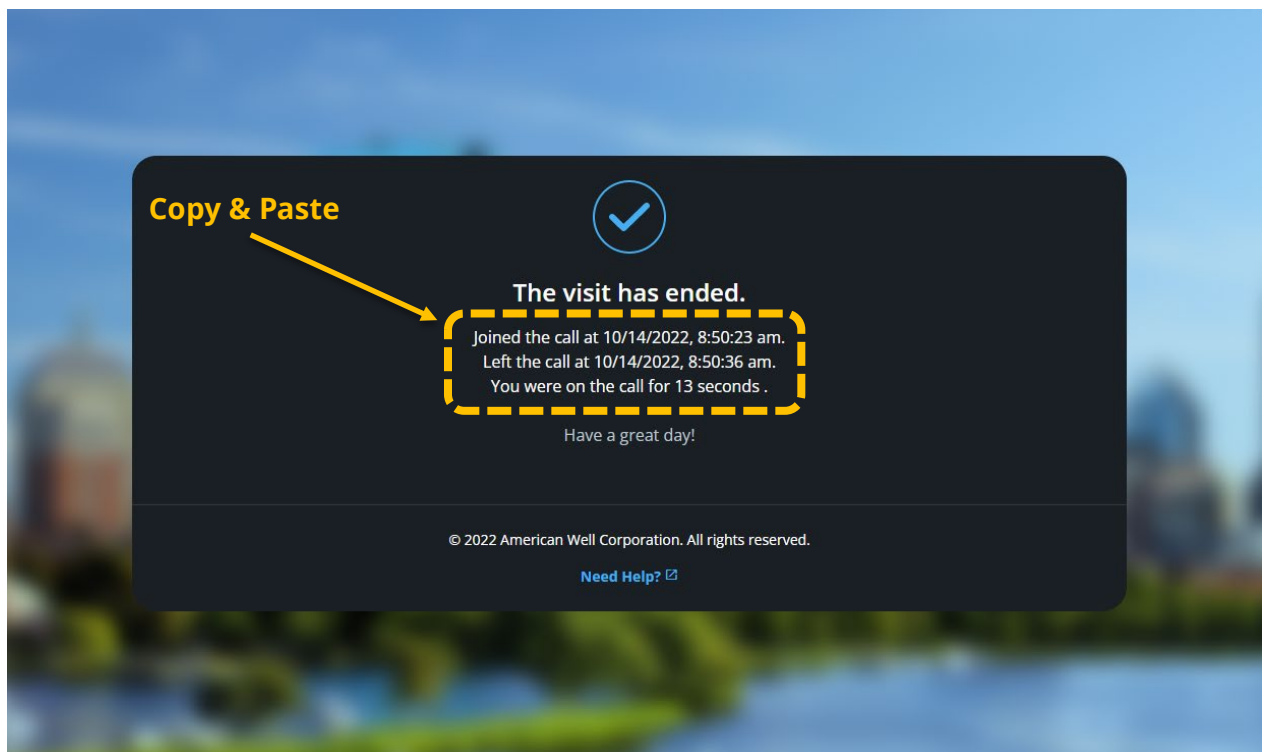
Increased Number of Visit Participants

We have increased the number of participants that can attend a call from 15 to 50. This increase in participant capacity allows Clinicians to conduct expanded COVID group visits that in some markets can reach from 30 to 50 participants, large prenatal classes, and patient education.

Visit Timer - (Available Now)

We have added a **Visit Timer** screen to the visit workflow that presents after the visit has ended. This screen shows the **visit start and end times, and the total number of minutes that the participant was connected to the call.** This is designed to be easily copied and pasted into the provider note in the EHR.

Note: This screen presents **for every participant on the call**, so additional clinicians and providers who need this information for billing purposes will have it. The times shown on this screen are individualized for that participant showing the time they joined or left the call.



Visit Timer Screen (Desktop)

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