



CONVERGE

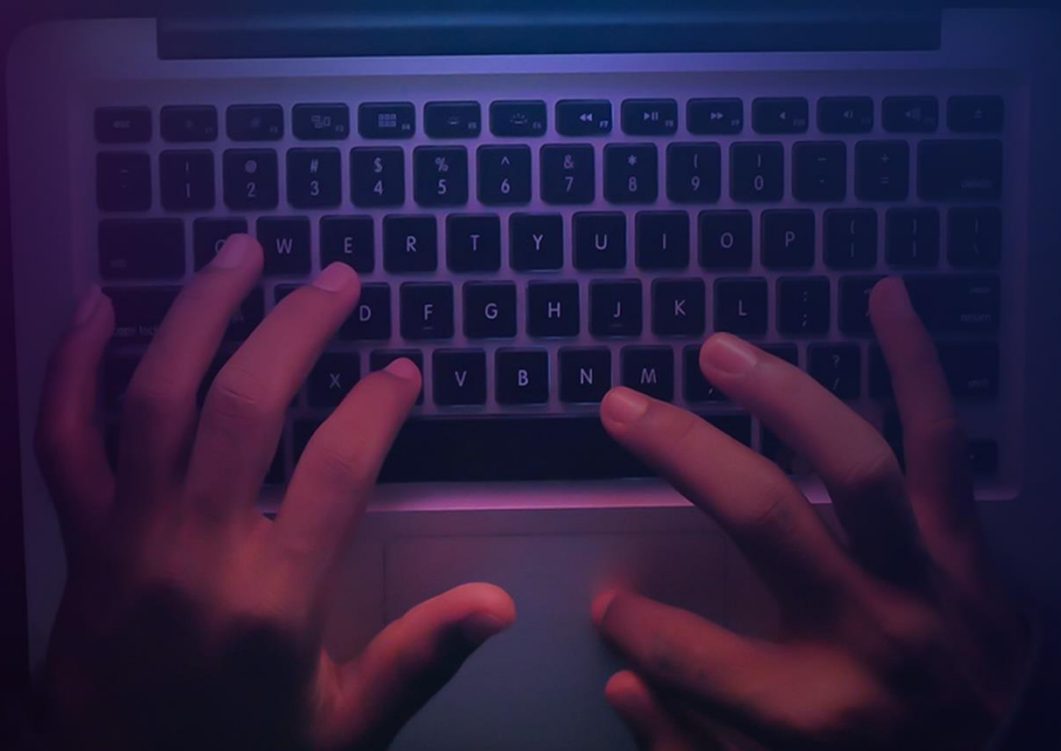
Product Update

February 2022

The screenshot displays the Amwell Converse interface. On the left, a sidebar contains navigation icons for Intake, Patient Record, Type, and Interpreter. The main content area is titled "Patient Record" and includes tabs for Demographics, Conditions, Medications, Lab Results, Immunizations, and Allergies. The "Demographics" tab is active, showing patient information for Kate Smith: Date of Birth: May 13, 1953; Age: 76; Gender: Female; Address: 123 Main St Boston, MA 02116, US; Phone: +1-617-555-1212; Preferred Language: Spanish. Below this, the "Conditions" section shows a table with the following data:

Code	Condition
G43.909	Migraine, unspecified, not intractable, without status migrainosus
	Status: Active
	Severity: Moderate
	Effective Dates: 5-6-2020
	Notes: Unchanged - Negative MRI of skull on 8/16/2020

On the right, a video call window shows a smiling woman with the Amwell logo in the top left corner. A smaller inset window shows a female healthcare professional. At the bottom of the video call window, there are icons for video, audio, chat, and a menu.



Scheduled Visits within the EHR

Patient Record Panel

The Patient Record Panel offers clinicians immediate access to relevant patient medical information without needing to switch to a different view or leave the visit console. The medical history is populated from the patient's record in the EHR at the time of the visit to provide up to date, easily referenced clinical information.

The patient's medical history is available before the patient joins, during, and after the patient leaves the visit. All users with host privileges have access to the Patient Record.

- **Labs:** Clinicians can access a read-only display of the patient's lab information including the name of the test ordered, the date the test results were collected, and the test results – value and unit of measure(s).
- **Medications:** Clinicians can access a read-only display of the patient's medication history including Medication Name, Start Date, Dosage amount, Associated Diagnosis, and Annotations.
- **Allergies:** Clinicians can access a read-only display of the patient's active allergies, including allergy/intolerance name, date reported, and severity.
- **Conditions:** Clinicians can access a read-only display of the patient's active Conditions including Condition name, ICD-10 code, Status, Severity, Onset, Abatement, and Annotation.



Patient Record (Clinician Desktop and Mobile)

Would you like to add the Patient Record Panel to your Amwell experience? Contact your Account Director/Team for more information and to see how this new panel enhances your current Converge virtual visit experience when launching from your EHR. Amwell will work with your EHR team to ensure the required FHIR APIs are enabled to retrieve and display this information to your clinicians.

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